

**Request for Information (RFI) 20-600 Modernization of Receivables, Collections, and Dispute Management systems
Questions and Answers**

#	Vendor Question	Department Response
1	<p>The RFI states: “The billing process will interact with DTF’s internal correspondence program to send the bills to the proper parties using the appropriate delivery method(s).”</p> <p>Is the expectation that DTF will send back an image file of the issued bills so that the Collections system content management has visibility as well?</p>	<p>The current CARTS billing information is sent to a DTF correspondence system which then sends an image file to a DTF Electronic Data Management System.</p> <p>The current expectation is that DTF will continue to maintain an image in its current Electronic Data Management System. Any interfaces for COTS would be discussed at a later point.</p>
2	<p>Could the State please provide additional information as to what solutions are currently being used for Accounts Receivable, Collections Management, and Dispute Management?</p>	<p>The CARTS system was developed in-house and includes a backend COBOL batch running on zOS mainframe with IDMS the primary database and limited IBM DB2. Front includes some CICS green screens with a large percentage converted to Java web application and interacting with Cobol modules thru CICS transaction Gateway.</p>
3	<p>Does the State have specific time for the vendor response due on April 7, 2021?</p>	<p>The Department has no specified time for responses to the RFI as long as they are received by the end of the day on April 7th 2021.</p>