

Notice to Taxpayers Requesting Information or Assistance from the Tax Department

Taxpayers requesting information or assistance from the Tax Department should take note of the following changes to the services provided by the department:

- **New Web site address** - The department's Web site address has changed. The new address is *www.tax.ny.gov*.
- **Walk-in assistance** - Walk-in assistance and printed forms, instructions and publications are no longer available at the department's offices, including district offices. Forms, instructions, publications and other taxpayer guidance are available on the department's Web site.
- **Fax-on-Demand system** - The fax-on-demand system for obtaining forms and instructions has been eliminated.
- **Toll-free numbers** - Toll-free telephone numbers have been eliminated. See **Need help?** below and the **Get Help** section of our Web site for the new telephone numbers.

Need help?



Visit our Web site at ***www.tax.ny.gov***

- get information and manage your taxes online
- check for new online services and features



Telephone assistance

Personal Income Tax Information Center: (518) 457-5181
Corporation Tax Information Center: (518) 485-6027
Sales Tax Information Center: (518) 485-2889
Withholding Tax Information Center: (518) 485-6654
Miscellaneous Tax Information Center: (518) 457-5735
To order forms and publications: (518) 457-5431



Text Telephone (TTY) Hotline (for persons with hearing and speech disabilities using a TTY):
If you have access to a TTY, contact us at (518) 485-5082. If you do not own a TTY, check with independent living centers or community action programs to find out where machines are available for public use.



Persons with disabilities: In compliance with the Americans with Disabilities Act, we will ensure that our lobbies, offices, meeting rooms, and other facilities are accessible to persons with disabilities. If you have questions about special accommodations for persons with disabilities, call the information center.