

General instructions

For information, including what's **new** about the highway use tax (HUT), visit our website (search: *HUT*).

Who must file

You must file Form MT-903, *Highway Use Tax Return*, if you have been issued a certificate of registration (certificate) or if you operate a motor vehicle (as defined in Tax Law Article 21) in New York State.

Form MT-903 is filed monthly, annually, or quarterly, based on the amount of the previous full calendar year's total highway use tax liability:

Monthly - more than \$12,000

Annually – \$1,200 or less

Quarterly – all others, including carriers not subject to tax in the preceding calendar year

Final return

If you are permanently discontinuing your business for highway use tax purposes and filing a final return, mark an X in the box, and mail your HUT or Automotive Fuel Carrier Certificates of Registration (Forms TMT-7 or TMT-7.1), or both, and decals to: NYS Tax Department, HUT Registration Unit, W A Harriman Campus, Albany, NY 12227-0863.

It is important that you contact us (see *Need help?*) to make sure there are no other delinquencies and/or bills associated with your tax account(s). Filing a final return does not cancel delinquencies or bills.

Amended returns

If this return amends a previously filed return, mark an X in the box. The amended return **must** indicate the correct figures for the period; not the difference between the amount previously reported and the new figures. A full explanation of the changes must accompany the amended return.

Change of business information

If you only need to report an address change, the fastest and easiest way is online. Visit our website (see *Need help?*) and select the option to change your address. You can also use Form DTF-96, *Report of Address Change for Business Tax Accounts*, and attach it to your return. To change any other business tax account information (as well as your address), file Form DTF-95, *Business Tax Account Update*. If you need either form, or any other form, visit our website.

When to file

Form MT-903 is due by the last day of the month following the end of the reporting period. The Tax Department will use the postmark date as the filing date for returns and payments.

Where to file

Mail Form MT-903 to: NYS TAX DEPARTMENT RPC - HUT PO BOX 15166 ALBANY NY 12212-5166

Private delivery services

See Publication 55, Designated Private Delivery Services.

Taxpayer information

If you have had no activity in New York State for this period, mark an X in the appropriate box and enter 0 on line 3. Continue with the form.

Enter in the appropriate boxes on the front of the return the total taxable miles traveled in New York State for this period by all vehicles, and the total miles (including New York State Thruway miles) traveled in New York State for this period by all vehicles.

If highway use tax is due, you must first complete Schedule 1 or Schedule 2, or both, on the back of the form to calculate the amount of tax due.

Do not report mileage traveled on the toll-paid portion of the New York State Thruway, or mileage traveled by buses or other exempt or excluded vehicles.

Schedule 1 is used to calculate the tax due on all miles traveled in New York State (except those miles traveled on the toll-paid portion of the Thruway). You must also exclude miles that should be included for tax calculation on Schedule 2.

Schedule 2 is used to calculate the tax due on the mileage of trucks and tractors that are used **almost exclusively** in the month to transport:

- boltwood (short sections of logs, six feet long or less, to be sawed or cut, that are commonly used for specialized items, as in the case of the wood-turnery industry),
- logs (unshaped timber over six feet long, ready for sawing, and commonly used for making lumber),
- pulpwood (wood for pulp commonly used in making paper),
- woodchips (small, usually thin, flat pieces of wood cut, struck, or flaked, that are commonly used in making composition board and pulp) and
- raw, unprocessed milk in bulk.

Exclude miles traveled on the toll-paid portion of the Thruway. You may use this schedule only if you have **three or fewer** trucks or tractors that qualify. If you have **more than three** trucks or tractors that qualify, all mileage must be included on Schedule 1.

Almost exclusively means 90% or more of a motor vehicle's monthly New York State laden miles, whether operated alone or in combination, are used for one of the purposes described. If you use a motor vehicle for more than 10% of the motor vehicle's New York State laden miles during any month for any other purpose, all mileage traveled in New York State (except the toll-paid Thruway mileage) must be reported on Schedule 1. The determination must be made on a monthly basis even if you file quarterly or annually. For example, if a truck is used almost exclusively for a Schedule 2 use one month, and is used only 50% of the time for a Schedule 2 use the next month, you would have to include the truck on both schedules if you were filing quarterly. You would divide the mileage according to the monthly use.

Laden miles are those traveled by a vehicle with a load or any part of a load.

Methods for computing highway use tax

When you file your first return for the calendar year, you must choose one of the following methods to compute your tax:

- gross weight method (straight line option or heaviest weight option), or
- · unloaded weight method.

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You **must** use this method in computing your tax for each return filed during the year. You may **not** change the method selected. The method must be used for all of your vehicles.

The method you choose should be based on your particular operations. One method may be more economical or convenient for you.

All weights should be reported in pounds.

Note: Referenced Tables 1 through 10 are at the end of these instructions.

Gross weight method

If you use the gross weight method, you must use it for every truck and tractor with a gross weight of more than 18,000 pounds operating on New York State public highways during the reporting period. (The gross weight of a tow truck does not include the weight of any disabled vehicle it pulls.)

You may use either the straight line option or the heaviest weight option for any tax period of a calendar year in which you use the gross weight method. You must use the same option for all trucks and tractors required to be included in the return. The election to use the heaviest weight option is irrevocable for any tax period in which it has been used.

Straight line option using the gross weight method

Schedule 1

Column A – List the current certificate number of each truck and each tractor you operated on New York State public highways during the reporting period. List the motor vehicles in the following order:

- List all tractors with a gross weight of more than 18,000 pounds. Enter the certificate number of a tractor twice if it operates in New York State both with and without a trailer or other attached device.
- List all trucks with a gross weight, alone or in combination, of more than 18,000 pounds. Enter the certificate number of a truck twice if it operates in New York State both with and without a trailer or other attached device, and if its gross weight, both alone and in combination, is more than 18,000 pounds.
- 3. List tractors and trucks with a gross weight of more than 18,000 pounds on which you are paying the tax if certificates were issued to another carrier. Identify this group by writing *motor vehicles operated on certificates of others*.

Do not include on the list the following motor vehicles:

- Motor vehicles whose entire mileage is reported on Schedule 2.
- Motor vehicles that incurred no tax. Account for them by writing other motor vehicles incurred no tax.
- Motor vehicles for which the tax will be paid by others. Account for them by writing **other motor vehicles will be reported by others**.

If you are listing a vehicle on both Schedule 1 and Schedule 2, be sure to allocate the mileage to the appropriate schedule, so you will not be taxed twice or taxed at the wrong rate.

Column B – Enter the gross weight shown on the certificate for each vehicle in column A except:

- Enter **0** for an unladen tractor that operated alone.
- Enter the *gross weight of a truck only*, when operated without a trailer. The gross weight of a truck only is the heaviest weight at which the truck will be operating on New York State public highways when operated without a trailer.

Column C – Enter the unloaded weight shown on the certificate for each vehicle listed in column A, except a truck-trailer combination if both were unladen (enter the unloaded weight of the truck plus the unloaded weight of the heaviest trailer drawn by the truck).

Column D – Enter the total laden non-Thruway miles traveled in New York State by each vehicle in column A. Include miles for excluded vehicles when used in a non-excluded manner.

Column E – Determine the rate for each vehicle based on its gross weight in column B using Table 1, *Laden non-Thruway miles - Tractors and trucks.*

Column G – Enter the total unladen non-Thruway miles traveled in New York State by each vehicle listed in column A.

Column H – Determine the rate for each vehicle based on its unloaded weight entered in column C using Table 2, *Unladen non-Thruway miles - Tractors (with trailers)*, or Table 3, *Unladen non-Thruway miles - Trucks (alone or with trailers) - Tractors (without trailers).*

Schedule 2

Column J – List the current certificate numbers of motor vehicles used almost exclusively in a month covered by this tax return to transport boltwood, logs, pulpwood, wood chips, or bulk raw milk on New York State public highways, but only if you operated three or fewer such vehicles in the month.

- If a tractor operates in New York State both with and without a trailer or other attached device, with a gross weight of more than 18,000 pounds, enter the certificate number of the tractor twice.
- If a truck operates in New York State both with and without a trailer or other attached device, and its gross weight, both alone and in combination, is more than 18,000 pounds, enter the certificate number of the truck twice.

Column K – Enter the gross weight shown on the certificate for each vehicle listed in column J except:

- Enter **0** for an unladen tractor that operated alone.
- Enter the gross weight of a truck only, when operated without a trailer. The *gross weight of a truck only* is the heaviest weight at which the truck will be operating on New York State public highways when operated without a trailer.

Column L – Enter the unloaded weight shown on the certificate for each vehicle listed in column J, except a truck-trailer combination if both were unladen (enter the unloaded weight of the truck plus the unloaded weight of the heaviest trailer drawn by the truck).

Column M – Enter the total laden non-Thruway miles traveled in New York State by each vehicle listed in column J.

Column N – Determine the rate for each vehicle based on its gross weight in column K using Table 6, *Laden non-Thruway miles - Tractors and trucks*.

Column P – Enter the total unladen non-Thruway miles traveled in New York State by each vehicle listed in column J.

Column Q – Determine the rate for each vehicle based on its unloaded weight entered in column L using Table 7, *Unladen non-Thruway miles - Tractors (with trailers)*, or Table 8, *Unladen non-Thruway miles - Trucks (alone or with trailers) - Tractors (without trailers).*

Heaviest weight option using the gross weight method

Schedule 1

Column A – List the current certificate numbers of the trucks and tractors with the heaviest gross weight and the trucks and tractors with the heaviest unloaded weight that you operated on New York State public highways during the reporting period. In determining the heaviest gross weight or the heaviest unloaded weight, take into account only the trucks, tractors, trailers, and other attached devices that were operated on New York State public highways during the reporting period for which you are reporting and paying the taxes. Do not list motor vehicles whose entire mileage should be reported on Schedule 2, and do not include mileage that should be included in Schedule 2.

List certificate numbers in the following order:

- 1. The truck with the heaviest gross weight (laden).
- 2. The tractor with the heaviest gross weight (laden).
- 3. The truck with the heaviest unloaded weight, if different from 1.
- 4. The unladen tractor in combination with the heaviest unloaded weight, if different from 2.
- 5. The tractor with the heaviest unloaded weight when operated without trailers.
- 6. The truck-trailer combination with the heaviest gross weight (unloaded weight of the truck plus the unloaded weight of the heaviest trailer or combination of trailers drawn by the truck, plus the heaviest load carried or drawn).
- 7. If different from 6, the truck-trailer combination with the heaviest unloaded weight (unloaded weight of the truck plus the unloaded weight of the heaviest trailer drawn by the truck).

Column B – Enter the gross weight of the truck with the heaviest gross weight (laden), the tractor with the heaviest gross weight (laden), and the truck-trailer combination with the heaviest gross weight listed in column A.

Column C – Enter the unloaded weight of the truck with the heaviest unloaded weight, the unladen tractor in combination with the heaviest unloaded weight, the tractor with the heaviest unloaded weight when operated alone, and the truck-trailer combination with the heaviest unloaded weight listed in column A.

Column D – Enter the total laden non-Thruway miles traveled in New York State by all vehicles in each category for which you made an entry in column B.

Column E – Determine the rate for each category of vehicle based on the gross weight of the vehicle entered in column B using Table 1, *Laden non-Thruway miles - Tractors and trucks*.

Column G – Enter the total unladen non-Thruway miles traveled in New York State by all vehicles in each category for which you made an entry in column C.

Column H – Determine the rate for each category of vehicle based on the unloaded weight entered in column C using Table 2, *Unladen non-Thruway miles - Tractors (with trailers)* or Table 3, *Unladen non-Thruway miles - Trucks (alone or with trailers) - Tractors (without trailers).*

Schedule 2

Column J – List the current certificate numbers of the trucks and tractors with the heaviest gross weight and the trucks and tractors with the heaviest unloaded weight that were used almost exclusively in a month covered by this tax return to transport boltwood, logs, pulpwood, wood chips, or bulk raw milk on New York State public highways, but only if you operated three or fewer such vehicles in the month. List the vehicles in the same order as for column A.

Column K – Enter the gross weight shown on the certificate for each vehicle listed in column J except:

- Enter 0 for an unladen tractor that operated alone.
- Enter the gross weight of a truck only, when operated without a trailer. The gross weight of a truck only is the heaviest weight at which the truck will be operating on New York State public highways when operated without a trailer.

Column L – Enter the unloaded weight shown on the certificate for each vehicle listed in column J, except a truck-trailer combination if both were unladen (enter the unloaded weight of the truck plus the unloaded weight of the heaviest trailer drawn by the truck).

Column M – Enter the total laden non-Thruway miles traveled in New York State by all vehicles in each category listed in column J.

Column N – Determine the rate for each category of vehicle based on its gross weight in column K using Table 6, *Laden non-Thruway miles - Tractors and trucks*.

Column P – Enter the total unladen non-Thruway miles traveled in New York State by each category of vehicle listed in column J.

Column Q – Determine the rate for each category of vehicle based on the unloaded weight entered in column L using Table 7, *Unladen non-Thruway miles - Tractors (with trailers)*, or Table 8, *Unladen non-Thruway miles - Trucks (alone or with trailers) - Tractors (without trailers)*.

Unloaded weight method

If you elect the unloaded weight method, you must use it for every truck having an unloaded weight of over 8,000 pounds and every tractor having an unloaded weight of over 4,000 pounds operating on New York State public highways during the reporting period. Refer to *General instructions* for completing Schedules 1 and 2.

Schedule 1

Column A – List the current certificate number of each truck and tractor you operated on New York State public highways during the reporting period in the following order:

- 1. Trucks for which you hold certificates.
- 2. Tractors for which you hold certificates.
- 3. Trucks or tractors on which you are paying the tax if certificates were issued to another carrier. Identify this group by writing *motor vehicles operated on certificates of others*.

Do not include on the list the following motor vehicles:

- Motor vehicles whose entire mileage is reported on Schedule 2.
- Motor vehicles that incurred no tax. Account for them by writing *other motor vehicles incurred no tax*.
- Motor vehicles for which the tax will be paid by others. Account for them by writing other motor vehicles will be reported by others.

If you are listing a vehicle on both Schedule 1 and Schedule 2 be sure to allocate the mileage to the appropriate schedule so you will not be taxed twice or taxed at the wrong rate.

Column B – Leave blank.

Column C – Enter the unloaded weight shown on the certificate for each vehicle listed in column A.

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Columns D through F - Leave blank.

Column G – Enter the total non-Thruway miles traveled in New York State by each vehicle listed in column A.

Column H – Determine the rate for each vehicle based on its unloaded weight entered in column C using Table 4, *Non-Thruway miles - Trucks, or Table 5, Non-Thruway miles -Tractors.*

Schedule 2

Column J – List the current certificate numbers of trucks and tractors used almost exclusively in a month covered by this tax return to transport boltwood, logs, pulpwood, wood chips, or bulk raw milk on New York State public highways, if you operated three or fewer such vehicles in the month. List the vehicles in the same order as for column A.

Column K – Leave blank.

Column L – Enter the unloaded weight shown on the certificate for each vehicle listed in column J.

Columns M through O - Leave blank.

Column P – Enter the total non-Thruway miles traveled in New York State by each vehicle listed in column J.

Column Q – Determine the rate for each vehicle based on its unloaded weight entered in column L using Table 9, *Non-Thruway miles - Trucks, or Table 10, Non-Thruway miles -Tractors.*

Line instructions

Line 1a - Enter the amount of total tax from Schedule 1, line 16.

Line 1b - Enter the amount of total tax from Schedule 2, line 24.

Line 2 – Enter the amount of any prior highway use tax overpayments. **Do not** enter more than the amount on line 1c. You may apply any unused portion of prior highway use tax overpayments against any highway use tax, penalty, or interest that may be due within four years from the date of the overpayment. For a refund of highway use tax overpayments, file Form DTF-406, *Claim for Highway Use Tax (HUT) Refund*, separately.

Lines 4 and 5 – If you are filing your return late or not paying the full amount due, you owe interest and penalty. Interest rates are adjusted quarterly and compounded daily. You can estimate your penalty and interest by visiting our website and selecting *Online Services*, or you may call and we will compute the penalty and interest for you (see *Need help?*). Enter the penalty amount on line 4 and the interest amount on line 5.

Line 7 – Enter an amount on this line only if you are amending a previously filed return and marked an X in the *Amended return* box. Enter the total amount you paid, including any penalty and interest, with your previously filed return.

Line 8 – If you do not file your return and pay all tax due on or before the due date, we may send you a bill that includes all applicable penalties and interest.

If your balance due is a negative amount for this reporting period and you would like a refund of your highway use tax overpayment, you must file Form DTF-406, *Claim for Highway Use Tax (HUT) Refund*, separately.

Certification

Sign and date the return, and enter your official title, telephone number, and email. Only the taxpayer or an authorized agent may sign the return.

If anyone other than an employee, owner, partner, or officer of the business is paid to prepare the return, see *Paid preparer's responsibilities* below.

Paid preparer's responsibilities – Under the law, all paid preparers must sign and complete the paid preparer section of the form. Paid preparers may be subject to civil and/or criminal sanctions if they fail to complete this section in full.

When completing this section, enter your New York tax preparer registration identification number (NYTPRIN) if you are required to have one. If you are not required to have a NYTPRIN, enter in the NYTPRIN excl. code box one of the specified 2-digit codes listed below that indicates why you are exempt from the registration requirement. You must enter a NYTPRIN or an exclusion code. Also, you must enter your federal preparer tax identification number (PTIN) if you have one; if not, you must enter your Social Security number.

Code	Exemption type	Code	Exemption type
01	Attorney	02	Employee of attorney
03	СРА	04	Employee of CPA
05	PA (Public Accountant)	06	Employee of PA
07	Enrolled agent	08	Employee of enrolled agent
09	Volunteer tax preparer	10	Employee of business preparing that business' return

See our website for more information about the tax preparer registration requirements.

Fuel use tax (Tax Law Article 21-A)

If you are licensed under the International Fuel Tax Agreement (IFTA), you must pay the New York fuel use tax on your IFTA report filed with your base jurisdiction. If you are not required to be licensed under IFTA, and you operate on New York State public highways (including the Thruway) qualified motor vehicles that consume fuel purchased in New York on which the New York taxes have not been paid, you must file Form MT-903-FUT, *Fuel Use Tax Return*, to report and pay your fuel use tax obligation.

Corporate carriers

A corporation in the trucking industry may be subject to franchise tax under Tax Law Article 9 or 9-A.

(continued)

Tax rate tables for highway use tax

Schedule 2

If gross weight method was marked, use Tables 6, 7, and 8. If

unloaded weight method was marked, use Tables 9 and 10.

Tax rate tables for highway use tax Schedule 1

If gross weight method was marked, use Tables 1, 2, and 3. If *unloaded weight method* was marked, use Tables 4 and 5.

25,001 and over

0.0378

Gross weight method Gross weight method Table 6 Table 1 Table 2 Table 7 Unladen non-Thruway miles Laden non-Thruway miles Unladen non-Thruway miles Laden non-Thruway miles Tractors (with trailers) Tractors (with trailers) Tractors and trucks Tractors and trucks Weight Rate Weight Weight Rate Rate Weight Rate 18.001 to 20.000 \$0.0084 18,001 to 20,000 \$0.006 7,001 to 8,500 \$0.006 7,001 to 8,500 \$0.0084 20,001 22,000 0.007 8,501 10,000 0.007 20,001 to 22,000 0.0098 8,501 10,000 0.0098 to to to 22,001 to 24,000 0.008 10,001 to 12,000 0.008 22,001 24,000 0.0112 to 10,001 to 12,000 0.0112 26.000 24,001 to 26,000 0.009 12,001 to 14,000 0.009 24 001 0 0 1 2 6 to 12,001 14,000 0.0126 to 14,001 26.001 28.000 0.0133 26,001 to 28,000 0.0095 to 16,000 0.0095 to 14,001 to 16,000 0.0133 28,001 30,000 0.010 18,000 0.010 30.000 0.0140 to 16.001 to 28 001 to 16,001 to 18,000 0.0140 30.001 32,000 0.0105 18,001 and over add \$0.0005 30,001 to 32,000 0.0147 to 18,001 and over add \$0.0007 32,001 to 34,000 0.011 per ton and fraction thereof 32,001 to 34,000 0.0154 per ton and fraction thereof 34,001 to 36,000 0.0115 36,000 0 0 1 6 1 34 001 to 36 001 38,000 0.0168 36,001 to 38,000 0.012 to 38,001 40,000 0.0125 40.000 to 38 001 0 0 1 7 5 to 40.001 42.000 0.013 to 40,001 to 42,000 0.0182 Table 3 Table 8 42,001 to 44,000 0.014 42.001 44.000 0.0196 Unladen non-Thruway miles to Unladen non-Thruway miles 44,001 to 46,000 0.015 46,000 0.0210 44.001 to Trucks (alone or with trailers) Trucks (alone or with trailers) 46.001 to 48,000 0.0224 46,001 to 48,000 0.016 Tractors (without trailers) Tractors (without trailers) 48,001 50,000 0.017 to 48 001 50 000 0 0238 to Weight Rate 50,001 52,000 0.018 Rate to Weight 50,001 to 52,000 0.0252 52,001 to 54,000 0.019 18,001 to 20,000 \$0.006 52.001 to 54.000 0.0266 18,001 20,000 \$0.0084 to 54,001 56,000 0.020 20,001 22,000 0.007 to to 54.001 to 56,000 0.0280 20,001 22,000 0.0098 to 58,000 24,000 56,001 to 58,000 0.0294 56,001 to 0.021 22,001 to 0.008 22,001 to 24,000 0.0112 58,001 60,000 0.022 26,000 0.009 to 24,001 to 60.000 0.0308 58 001 to 24,001 to 26,000 0.0126 60,001 62,000 0.023 26,001 to 28,000 0.0095 60,001 to 62,000 0.0322 to 28,000 0.0133 26,001 to 62.001 64.000 0.0336 62,001 to 64,000 0.024 28,001 to 30,000 0.010 to 28,001 to 30,000 0.0140 64,001 66,000 0.0255 30,001 and over add \$0.0005 to 64,001 to 66,000 0.0357 30,001 and over add \$0.0007 66,001 to 68,000 0.0378 66,001 to 68,000 0.027 per ton and fraction thereof per ton and fraction thereof 0.0285 0.0399 68,001 to 70,000 68 001 70 000 to 72,000 70,001 0.030 70.001 to 72.000 0.0420 to 74.000 0.0455 72,001 to 74,000 0.0325 72 001 to 76.000 74.001 0.035 74,001 to 76,000 0.0490 to 76,001 to 78,000 0.0518 76,001 to 78,000 0.037 78,001 to 80,000 0.039 0 0546 78,001 to 80,000 80,001 and over add \$0.002 80,001 and over add \$0.0028 per ton and fraction thereof per ton and fraction thereof Unloaded weight method Unloaded weight method Table 4 Table 5 Table 9 Table 10 Non-Thruway miles Non-Thruway miles Non-Thruway miles Non-Thruway miles Trucks Tractors Trucks Tractors Weight Rate Weight Rate Weight Rate Weight Rate 8,001 9,000 \$0.0056 to 8,001 to 9,000 \$0.004 4,001 5,500 \$0.006 to \$0.0084 4.001 to 5.500 9,001 to 10,000 0.0070 10.000 9.001 to 0 0 0 5 5.501 to 7.000 0.010 7,000 0.0140 5,501 to 10,001 0.0098 to 11,000 10,001 11,000 0.007 7,001 8,500 0.014 to to 7,001 8,500 0.0196 to 11,001 to 12,000 0.0112 11.001 to 12.000 0.008 8.501 to 10.000 0.018 8 501 10.000 0 0252 to 12,001 13,000 0.0126 to 12,001 to 13,000 0.009 10,001 to 12,000 0.025 10,001 to 12,000 0.0350 13,001 to 14,000 0.0140 13,001 to 14,000 0.010 12,001 and over 0.033 12.001 and over 0.0462 14,001 to 15,000 0.0154 14,001 15,000 0.011 to 17,500 0.0168 15.001 to 15.001 17,500 0.012 to 20,000 0.0196 17.501 to 17.501 to 20,000 0.014 0.0252 20.001 22,500 to 20,001 to 22,500 0.018 22,501 to 25,000 0.0308 22,501 to 25,000 0.022

25,001 and over

0.027

Need help?			
Visit our website at <i>www.tax.ny.gov</i> • get information and manage your taxes online • check for new online services and features			
Telephone assistance			
Miscellaneous Tax Information Center:	518-457-5735		
To order forms and publications:	518-457-5431		
Text Telephone (TTY) or TDD equipment users	Dial 7-1-1 for the New York Relay Service		

Privacy notification – New York State Law requires all government agencies that maintain a system of records to provide notification of the legal authority for any request, the principal purpose(s) for which the information is to be collected, and where it will be maintained. To view this information, visit our website, or, if you do not have Internet access, call and request Publication 54, *Privacy Notification*. See *Need help?* for the Web address and telephone number.