Confirm Your Current Browser’s Compatibility:
To confirm if your web browser is compatible with the most current NYS security protocol go to:
https://encryption.ny.gov/

To update your web browser to the most current security protocol, see the specific instructions below.

Microsoft Internet Explorer 11
1. Open Internet Explorer.
2. From the menu bar, click Tools > Internet Options > Advanced tab.
3. Scroll down to Security category, manually check the option box for Use TLS 1.1 and Use TLS 1.2.
4. Click OK.
5. Close your browser and restart Internet Explorer.

Microsoft Edge
1. In the Windows menu search box, type Internet options.
2. Under Best match, click Internet Options.
3. In the Internet Properties window, on the Advance tab, scroll down to the Security section.
4. Check the Use TLS 1.1 and User TLS 1.2 check boxes.
5. Click OK.
6. Close your browser and restart Microsoft Edge.

Google Chrome
1. Open Google Chrome.
2. Click Alt F and select Settings.
3. Scroll down and select Show advanced settings.
4. Scroll down to the Network section and click on Change proxy settings.
5. Select the Advanced tab.
6. Scroll down to Security category, manually check the option box for Use TLS 1.1 and Use TLS 1.2.
7. Click OK.
8. Close your browser and restart Google Chrome.

Mozilla Firefox
1. Open Firefox
2. In the address bar, type about:config and press Enter.
3. In the Search field, enter tls. Find and double-click the entry for security.tls.version.max.
4. Set the integer value to 4 to force a maximum protocol of TLS 1.2.
5. Click OK.
6. Close your browser and restart Mozilla Firefox.

Opera
1. Open Opera.
2. Click Ctrl plus F12.
3. Scroll down to the Network section and click on Change proxy settings.
4. Select the Advanced tab.
5. Scroll down to Security category, manually check the option box for Use TLS 1.1 and Use TLS 1.2.
6. Click OK.
7. Close your browser and restart Opera.